

## Purpose Statement

The goal of our Managed Care Pharmacy Practice Residency Program is to provide training and experience that will shape the participant into a well-rounded Managed Care Clinical Pharmacist. Through a variety of experiences, ranging from formulary management to direct member contact, our pharmacy resident will have countless opportunities to sharpen their skills in order to excel in their future career endeavors.

**After completion of the residency program,** graduates will be prepared to function in the following clinical pharmacist settings: drug utilization review, formulary management, drug information, CMS STAR measure management, pharmacy & therapeutics committees, and quality assurance and improvement.

## Resident Responsibilities

- Provide quality pharmaceutical care to our members.
- Utilize all available tools to deliver individual care, targeted group care, and population management.
- Develop and implement programs to monitor and improve Centers for Medicare and Medicaid (CMS) Part D quality measures related to clinical pharmacy in an effort to improve VIVA HEALTH STAR ratings.
- Assist the Pharmacy staff in the coverage determination process for commercial and Medicare lines of business.
- Serve as a representative for the Pharmacy department both internally and externally.



## Great people. Great benefits. Great company.

At VIVA HEALTH, we're known for providing our members with the care and excellent service they deserve. We provide the best service because we are committed to hiring the best. We offer excellent benefits, competitive pay, and an environment that promotes employee satisfaction.

Being a part of our team means more than just having a job. It means being part of a community that helps our members lead better, healthier lives. Thank you for taking time to find out more about us and the exciting opportunities we have available.

**VIVA HEALTH – we take great care of our members by taking great care of our employees.**

## Minimum Requirements

- Doctor of Pharmacy Degree (PharmD)
- Licensed Pharmacist in good standing with the state of Alabama or eligible for licensing in Alabama within 90 days of employment
- Skilled in educating health care professionals, patients, and the community
- Excellent customer service skills demonstrated through written and verbal communication
- Proficient in Microsoft Office

Interested in joining us in our  
commitment to caring?

Check us out at [www.VivaHealthCareers.com](http://www.VivaHealthCareers.com) to complete an application or contact VIVA HEALTH Human Resources at 205-558-7505.



# PHARMACY RESIDENCY PROGRAM

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[www.VivaHealthCareers.com](http://www.VivaHealthCareers.com)

- **Medicare Formulary Management**  
Evaluate coverage determinations, annual notice of change letters, drug literature reviews, therapeutic classes, and implementation of CMS program updates.
- **Commercial Formulary Management**  
Review coverage determinations, benefit designs, and the implementation of changes to the Affordable Care Act.
- **Pharmacy & Therapeutics Committee**  
Participate in quarterly P&T Committee meetings, including presentations of relevant new drug therapies that will affect the plan over the upcoming year.
- **Pharmacy Accounts and Sales**  
Share in discussions regarding benefit design and sales, guidelines for appropriate practices regarding sales, and open enrollment for Marketing and Sales.
- **Residency Research and Analytics**  
Develop a research project to be completed within the 12 month residency period, and present at one Regional (SERC, Pre-SERC, ALSHP, etc.) or National (AMCP, ASHP) conference.
- **STAR Measure Management**  
Monitor plan effectiveness for specific STAR measures, develop new evaluation tools to monitor plan improvement of STAR scores, and create new approaches to improve ratings.
- **Medical/Operational Claims Management**  
Write coverage policies for newly approved medications covered under medical benefits, review submitted medical claims for accuracy and appropriateness, and design processes to improve services and reduce unnecessary drug spend.
- **Pharmacy Benefit Management**  
Coordinate execution of pharmacy benefits with the current Pharmacy Benefit Manager, assist in benefit programming and drug utilization review, evaluate current processes and trends, and assist in the development of new strategies for upcoming plan changes.
- **Medication Therapy Management**  
Assist in the development and submission of the annual MTM program, review monthly MTM program reporting, and participate in the MTM provider annual delegated function audit.
- **Interdisciplinary Team**  
Review complicated patient cases and medication regimens for improvement, adherence, and barriers with a team of doctors, nurses, social workers, and pharmacists to improve patient care and decrease hospitalizations.
- **Opioid Misuse Review**  
Assist in reviewing patient cases each quarter that present on a report to determine if the patient is being appropriately treated.
- **Medication Adherence**  
Assist the medication adherence team to improve patient care by recommending guideline therapy and overcoming compliance, social, and education barriers.

 **VIVA HEALTH**® Core Values

Our Core Values are the foundation of our Company. They define who we are and how we work. Our decisions are grounded in these values, and they guide our relationships with customers, providers, vendors, the community, and most importantly with each other. We live these values with integrity and excellence, every day.

You **Own It** when you are accountable for your own actions. You **Do Right** when you follow through with what you say you will do. You **Always Care** when you put yourself in someone else's place. You **Work Together** when you offer to help or ask for help instead of doing it alone.

